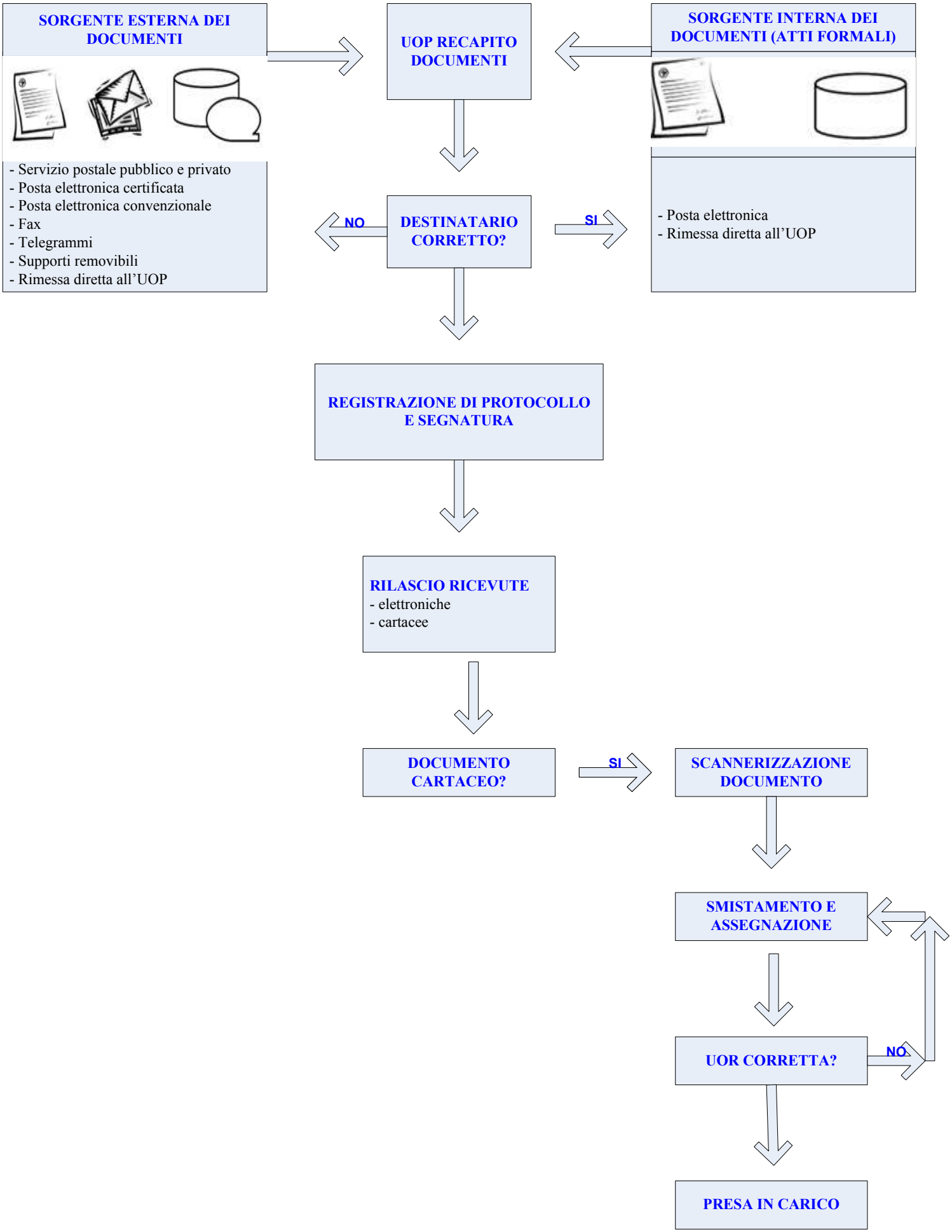FLUSSO DEI DOCUMENTI RICEVUTI DALLA AOO